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| **Arun**  **Krishnan**   |  | | --- | |  | |  | |  | | [A**run1034@gmail.com**](mailto:Arun1034@gmail.com)  **07984593023**  [**https://www.linkedin.com/ in /arunkrishnan1034/**](https://www.linkedin.com/%20%20%20%20%20%20%20%20%20in%20/arunkrishnan1034/)  **Location: - Cambridge** |  |  | | --- | | **SKILLS** | |  | |  |  * E-Commerce testing experience (Hybris - ATG) * Digital Transformation Experience      * UAT testing experience (Onsite co-ordinator-3rd Party teams) * Automation Test Management (Java-Selenium Webdriver) * Test Delivery Management * Functional testing experience (System-Integration-Regression-Exploratory-Accessibility-UAT) * BDD (Gherkin-Cucumber) * API testing experience (SoapUI-Postman) * Agile experience (Kanban-Scrum) * Test management tool (TestRail & Quality Centre ) * Test Strategy - Planning * Defect Management (QC-JIRA) * Mobile Apps testing experience (iOS – Android) * Payment Gateway testing experience * Defect Triage Management * Release Management * QA Recruitment & Training (onshore-nearshore-offshore) * Coaching (Test Practices) * Environment Management (Planning- Strategy) * Hands-on Business Analyst Experience  |  | | --- | | **CERTIFICATION & EDUCATION** | |  | |  |  * ISTQB - Foundation Level * Degree Educated   Bachelor’s degree in Mechanical Engineering  Sapthagiri College of Engineering (2003-2007)  Bangalore  India |  | |  |  | | --- | --- | | |  | | --- | | **SUMMARY** |   Experienced ISTQB certified DBS Checked Quality Engineer/Lead with vast test management experience (11+ years of manual and automated testing), my attention to detail, problem solving skills and ability to adapt to new tools and applications has afforded me the opportunity to help eradicate errors early in the project, thus saving time and money. Excellent understanding of the Agile principles and a great knowledge of how QA fits into the Agile SDLC.  My key experience includes working on Test Planning and Leadership activities along with Test Execution, creating Test Plans and defining entry and exit criteria for functional testing including expertise in digital transformation programmes.  **EXPERIENCE** |  |  | | --- | | **Senior Quality Assurance Consultant (Contract - Insurance)**  **BGL Group** | | **Peterborough, May 2018 – July 2019** | |  | | * Plan, monitor and control test activities for company’s Digital Transformation programme and for sprint based monthly releases. | | * Prepare, review and provide walkthrough of QA plans and exit reports. * Identify conflicts, risks, delays negatively impacting the project release then take proactive and effective steps to resolve them. * Co-ordinate daily stand ups, sprint review, demo, retrospective meetings. * Functional-Integration-Exploratory-User Acceptance testing for every release (Sprint & Kanban based agile model) * Produce business requirement and technical documentation for business for reference. * Functional testing for API’s using POSTMAN and SOAPUI. * Supporting Quality practice leads on proof of concepts for introducing test tools/concepts. * Work with the business to identify the test scripts required for each release. * Set up the testing reporting to highlight burn down progress and blockers * QA activities for Integration testing of Payment Gateway systems. * Support new test engineers in the process and domain knowledge. * Participate and provide inputs in the quality practice community meetings to help improvise QA processes.  |  | | --- | | **QA Lead, Matchesfashion.com (Permanent - Retail)** | | **London, July 2015 – April 2018** | |  | | * Plan, monitor and control test activities for company’s Hybris based website and Microsoft Dynamics Navision (Nav) based ERP system. * Work with the Automation team to develop Selenium Java based automation Page Object Model Framework. | | * Prepare, review, submit and provide walkthrough of QA plans and exit reports. * Functional-Integration-Regression-User Acceptance testing for every bi-weekly releases. * Maintenance of sanity Test environments (CI – Jenkins). * Functional-Regression-User Acceptance testing for Native Apps on iOS and Android devices. * Functional testing for API’s using POSTMAN and SOAPUI. * Chair the release go-n go meetings and help provide steer in making decisions. * Co-ordinate daily stand ups, sprint review, demo, retrospective meetings. | | **QA Lead/Project Manager EE (for NTTDATA Permanent - Telecom)** | | **Bangalore,Leeds,Hatfield & London, March 2008– May 2015** | |  | | * Requirement analysis and work item sizing with the project team involving Dev, business owners, UX, Business Analysts, Content management team. | | * Client/stakeholder management with periodic reporting on the progress. | | * Outline the test plan-strategy, provide walkthrough. * Create UAT acceptance criteria and validate that solutions meet business needs through defining and coordinating testing. * Ensure traceability of requirements from business needs and requirements, through testing to final solution. * Use Identify test cases that are suitable for automation and work with the Agile Test Coordinator, developers and architects to define the approach to automated testing. * Experience of mentoring, coaching and training around 14 team members as a UAT o-site co-ordinator. * Working and Implementing on the accessibility standards and guidelines. * Maintain automated test suites, refactoring the framework to keep it clean and efficient. * Participate in the wider testing community, building relationships with other testing engineers and identifying best practices that can be adopted. | | |  | |  | |  | |